

QUOTATION

Document Serial Number: LLW2202008
 Date of Issue: 11-02-2022
 Valid Until: 10-02-2022
 Estimated turn-around time: 1-2 weeks

CUSTOMER: **Nigel Clark**
Marula Place

nigelandcheryl@gmail.com
Customer Code: 211101

Description	Units	Qty	Cost/Unit	Initial Cost	Annual Renewal	
Comprehensive Portfolio Site	Websites	1	R6'500	R6'500	-	
Managed website hosting	Websites	1	R1'716	-	R1'716	
Email Hosting (Light)	Users	1	R540	-	R540	
Discount				37%	14%	
				SUBTOTAL	R4'100	R1'950
				TOTAL	R4'100.00	R1'950.00
				PAYABLE	R6'050.00	

PAYMENT AND SERVICE DETAILS

Procedures, processes, and what to expect

SERVICE AGREEMENT

ALL SERVICES AND PRODUCTS

All of our services come with premium customer service. This customer service is accessible on Email, Facebook, Skype, Zoom, WhatsApp, Telegram and our Customer Service ticket and chat platform on weekdays between 07:30 and 17:00. It covers purchase-related technical support and training. It does not officially include providing free additional custom coding or additional products.

COMPREHENSIVE PORTFOLIO SITE

The development of a multi-page website with all client-requested features excluding the ability to receive payments, make bookings, and manage and host client profiles. It includes unlimited training for the client to effectively manage the website.

MANAGED WEBSITE HOSTING

Hosting, automated software updates, DV SSL, encryption, backup system, firewalls on all levels (DNS to front-end), and monthly security auditing on a server with competitive server speeds and bandwidth. Hosted websites that we designed have a minimum 99.9% uptime guarantee. Maintenance includes replacing depreciated code, minor bug fixes, website security, and performance optimisation. Hosting includes 1 hour of monthly content updates.

EMAIL HOSTING (LIGHT)

Hosted email at your domain with the latest in encryption and deliverability technology, anti-spam software, and a feature-packed web-based email platform that includes filters, unlimited aliases, auto-address book, calendar. You receive 2GB for emails but this can be upgraded to a standard account at any time (10 GB of email storage with collaboration and cloud storage integration).

PAYMENT AND SERVICE DETAILS

Procedures, processes, and what to expect

GUARANTEE

If you are not satisfied with the service that we provide, please provide details about improvements. If we cannot make these corrections within 14 days of receiving this information, you will receive a full refund and your website will be migrated to your chosen host free of charge. This is our Legacy guarantee.

SCHEDULE OF WORK

Once full payment has been made for the initial amount we will setup the server environment, install the SSL certificate, and create a maintenance page. Once you have sent all media, content, and inspirations that you would like to be considered for the website, we will contact you for any further clarification as required and then start creating the first draft of the website for you (approx. 1 week). You are welcome to view the progress

PAYMENT METHODS

Payments can either be done on our online platform (<https://legacy.live/ bespoke-quotations>, bespoke code is LLW2202008), via PayPal (web@legacy.live), wire transfer, or EFT. Our account details are as follows:

ABSA Bank
Legacy Live Web (Pty) Ltd
Cheque Account
Acc: 4095700469
Branch: 632005
SWIFT: ABSAZAJJ
Reference: LLW2202008