

QUOTATION

Document Serial Number: LLW2202005
 Date of Issue: 07-02-2022
 Valid Until: 10-02-2022
 Estimated turn-around time: 24 hours

CUSTOMER: **Arthurnacious Monethi**
Bloemfontein 9301

arthurnacious@gmail.com
Customer Code: 220201

Description	Units	Qty	Cost/Unit	Initial Cost	Annual Renewal	
Managed website hosting	Websites	1	R1716	-	R1716	
Email Hosting (Light)	Users	2	R540	-	R1'080	
Discount					18%	
				SUBTOTAL	R0	R2'300
				TOTAL	R0.00	R2'300.00
				PAYABLE	R2'300.00	

PAYMENT AND SERVICE DETAILS

Procedures, processes, and what to expect

SERVICE AGREEMENT

ALL SERVICES AND PRODUCTS

All of our services come with premium customer service. This customer service is accessible on Email, Facebook, Skype, Zoom, WhatsApp, Telegram and our Customer Service ticket and chat platform on weekdays between 07:30 and 17:00. It covers purchase-related technical support and training. It does not officially include providing free additional custom coding or additional products.

MANAGED WEBSITE HOSTING

Hosting, automated software updates, DV SSL, encryption, backup system, firewalls on all levels (DNS to front-end), and monthly security auditing on a server with competitive server speeds and bandwidth. Hosted websites that we designed have a minimum 99.9% uptime guarantee. Maintenance includes replacing depreciated code, minor bug fixes, website security, and performance optimisation. Hosting includes 1 hour of monthly content updates.

EMAIL HOSTING (LIGHT)

Hosted email at your domain with the latest in encryption and deliverability technology, anti-spam software, and a feature-packed web-based email platform that includes filters, unlimited aliases, auto-address book,

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GUARANTEE

If you are not satisfied with the service that we provide, please provide details about improvements. If we cannot make these corrections within 14 days of receiving this information, you will receive a full refund and your website and emails will be migrated to your chosen host free of charge. This is our Legacy guarantee.

SCHEDULE OF WORK

Once full payment for the year has been made, we will purchase your domain and setup your hosting space and email addresses. This will take 24h from the time of either the payment reflecting or of receiving the payment at accounts@legacy.live.

PAYMENT METHODS

Payments can either be done on our online platform (<https://legacy.live/bespoke-quotations>, bespoke code is LLW2202005), via PayPal (web@legacy.live), wire transfer, or EFT. Our account details are as follows:

ABSA Bank
Legacy Live Web (Pty) Ltd
Cheque Account
Acc: 4095700469
Branch: 632005
SWIFT: ABSAZAJJ
Reference: LLW2202005