

INVOICE

Document Serial Number: LLW2201002 Date of Issue: 26-01-2022 Invoice status: Unpaid Estimated time for delivery: Ready for delivery Account Number: 1B6AY-4PTY

CUSTOMER: Itumeleng Modise Castle Bridge School Cnr Kolbe Ave & James Dick Str, Bloemfontein 9301 finance@castlebridgeschool.co.za Customer Code: 220102

Description	Units	Qty	Cost/Unit	Initial Cost	Annual
					Renewal
Managed website hosting	Websites	1	R1716	-	R1 ⁻ 716
Comprehensive Portfolio Site	Websites	1	R6 ⁻ 500	R6 ⁻ 500	-
			SUBTOTAL	R6 ⁻ 500	R1716
			PAID	RO	
			TOTAL DUE	R6 [°] 500.00	R1 [°] 716.00
			PAYABLE	R8 ⁻ 216.00	

LEGACY LIVE WEB (PTY) LTD. CRN: 2019/034831/07 5 VILLA ROCHELLE, WERDA CRESCENT, BLOEMFONTEIN, SOUTH AFRICA +27 71 426 7016 • WEB@LEGACY.LIVE • WWW.LEGACY.LIVE 1 of 3



PAYMENT AND SERVICE DETAILS

Procedures, processes, and what to expect

SERVICE AGREEMENT

ALL SERVICES AND PRODUCTS

All of our services and products come with premium customer service. This customer service is accessible on Email, Facebook, Skype, Zoom, WhatsApp, Telegram and our Customer Service ticket and chat platform on weekdays between 07:30 and 17:00. It covers purchase-related technical support and training on the use of your product. It does not officially include providing free additional custom coding or additional products.

MANAGED WEBSITE HOSTING

Hosting with automated software updates, DV SSL, encryption, backup system, firewalls on all levels (DNS to front-end), and monthly security auditing using the latest in hacking software. We ensure that you have competitive server speeds and bandwidth. Hosted websites that we designed have a minimum 99.9% uptime guarantee. Maintenace includes replacing depreciated code, minor bug fixes, website security, and performance optimisation. Hosting includes 1 hour of monthly updates (e.g. for adding bulletins, changing text or images) and full support (L1-L4).

COMPREHENSIVE PORTFOLIO SITE

The development of a multi-page website with all client-requested features excluding the ability to receive payments, make bookings, and manage and host client profiles. It includes unlimited training for the client to effectively manage the website.

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GUARANTEE

If you are not satisfied with the service that we provide, please provide details about improvements. If we cannot make these corrections within 14 days of receiving this information, you will receive a full refund and your website will be migrated to your chosed host free of charge. This is our Legacy guarantee.

SCHEDULE OF WORK

Website has already been designed to order. Transfer to required domain can take 24h. For additional features (e.g. bookings, client portal, admin portal, online payments, etc.) please request an additional quotation.

PAYMENT METHODS

Payments can either be done on our online platform (https://new.legacy.live/bespoke-quotations, bespoke code is LLW2201002), via PayPal (web@legacy.live), wire transfer, or EFT. Our account details are as follows:

ABSA Bank Legacy Live Web (Pty) Ltd Cheque Account Acc: 4095700469 Branch: 632005 SWIFT: ABSAZAJJ Reference: LLW2201002

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