

INVOICE

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 Date of Issue: 13-01-2022
 Invoice status: Unpaid
 Estimated time for delivery: 10-20 days
 Account Number: 19839-4INL

CUSTOMER: **Will Choene**
WN Capital
62 Calliope Dr, Bloemfontein 9301
iamwillchoene@gmail.com
Customer Code: 210801

Description	Units	Qty	Cost/Unit	Initial Cost	Monthly Renewal
Outstanding (invoices LLW2108001&003 - hostin		0	R762	R762	-
Comprehensive Portfolio Site	Websites	1	R6'500	R6'500	-
Email Hosting	Users	9	R75	-	R675
Managed website hosting	Websites	2	R143	-	R286

Discount				0%	61%
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Outstanding amounts refer to email and website hosting fees that are still outstanding

SUBTOTAL	R7'262	R373
PAID	R0	
TOTAL DUE	R7'262.00	R373.00
PAYABLE	R7'635.00	

PAYMENT AND SERVICE DETAILS

Procedures, processes, and what to expect

SERVICE AGREEMENT

ALL SERVICES AND PRODUCTS

All of our services and products come with premium customer service. This customer service is accessible on Email, Facebook, Skype, Zoom, WhatsApp, Telegram and our Customer Service ticket and chat platform on weekdays between 07:30 and 17:00. It covers purchase-related technical support and training on the use of your product. It does not officially include providing free additional custom coding or additional products.

OUTSTANDING (INVOICES LLW2108001&003 - HOSTING)

COMPREHENSIVE PORTFOLIO SITE

The development of a multi-page website with all client-requested features excluding the ability to receive payments, make bookings, and manage and host client profiles. It includes unlimited training for the client to effectively manage the website.

EMAIL HOSTING

Hosted email at your domain with the latest in encryption and deliverability technology, anti-spam software, and a feature-packed web-based email platform that includes filters, unlimited aliases, auto-address book, calendar, collaboration software and 5GB of fully-integrated shared drive space. You receive 10GB for emails but this can be extended at a fee.

MANAGED WEBSITE HOSTING

Hosting with automated software updates, DV SSL, encryption, backup system, firewalls on all levels (DNS to front-end), and monthly security auditing using the latest in hacking software. We ensure that you have competitive server speeds and bandwidth. Hosted websites that we designed have a minimum 99.9% uptime guarantee. Maintenance includes replacing depreciated code, minor bug fixes, website security, and performance optimisation. Hosting includes 1 hour of monthly updates (e.g. for adding bulletins, changing text or images) and full support (L1-L4).

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GUARANTEE

If you are not satisfied with the service that we provide, please provide details about improvements. If we cannot make these corrections within 14 days of receiving this information, you will receive a full refund and your website will be migrated to your chosen host free of charge. This is our Legacy guarantee.

SCHEDULE OF WORK

We will complete a duplicate site of WN Capital once we have access to it. We will then discuss how you would like it to be changed. We estimate that this will be completed in 5-10 days.

PAYMENT METHODS

Payments can either be done on our online platform (<https://new.legacy.live/bespoke-quotations>, bespoke code is LLW2110005), via PayPal (web@legacy.live), wire transfer, or EFT. Our account details are as follows:

ABSA Bank
Legacy Live Web (Pty) Ltd
Cheque Account
Acc: 4095700469
Branch: 632005
SWIFT: ABSAZAJJ
Reference: LLW2110005